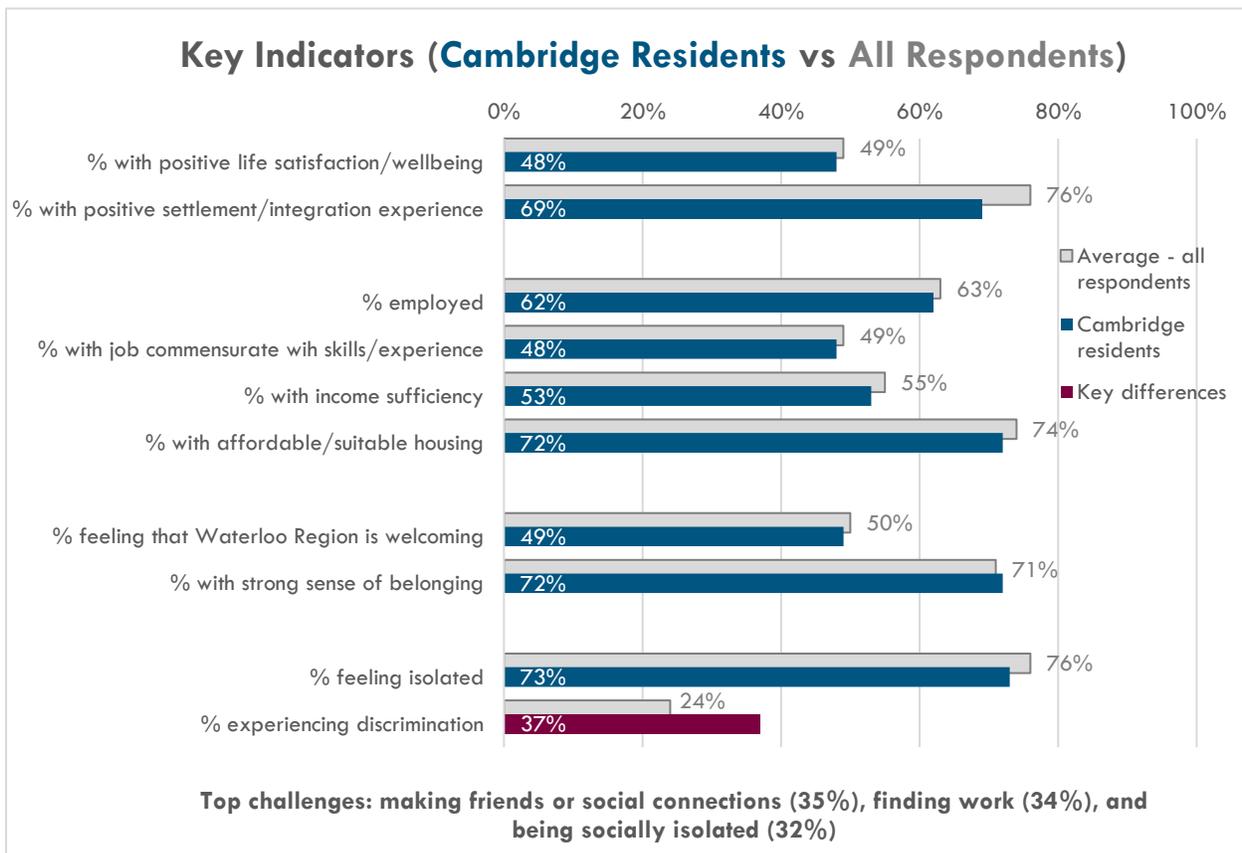


Immigrants Living in Cambridge

2021 Immigrant Survey Profile

This profile highlights the experiences of 150 immigrants living in Cambridge as reported in the Immigration Partnership's 2021 Immigrant Survey. It is a subset of a regional survey of 1,507 immigrants focused on their experiences of living in Waterloo Region. Full analysis of survey findings and details about the methodology are available in the 2021 Immigrant Survey Summary Report at www.immigrationwaterlooregion.ca/ImmigrantSurvey.



Key Insights

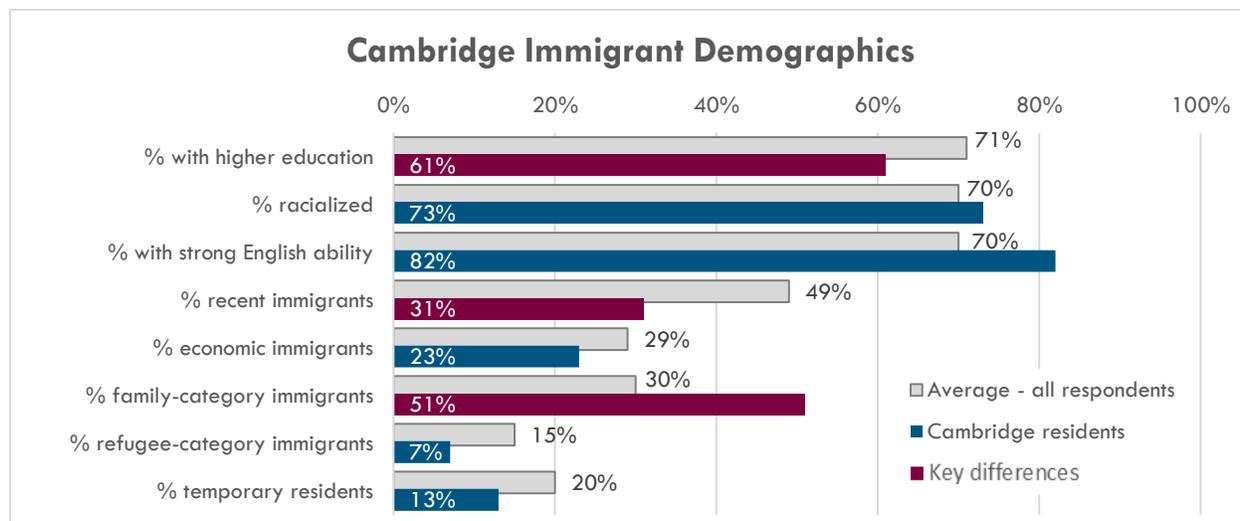
- **Cambridge residents were more likely to have experienced discrimination (37% vs 24%) when compared to all respondents across Waterloo Region**
- **Cambridge respondents were less likely to have had a positive overall settlement & integration experience (69% vs 76%), compared to all survey respondents**
- **They were less likely to find language learning services accessed in the past year to be useful in helping them learn English (78% vs 89%)**

- Cambridge residents rated services that they had used in the past year as follows:

	Accessed Service	Rated Positively	Rated Negatively
Education	71%	82%	18%
Employment and/or skills training	67%	74%	26%
English language learning	46%	83%	17%
Health	95%	77%	23%
Housing	65%	55%	45%
Interpretation/translation	37%	80%	20%
Legal	45%	75%	25%
Local government/bylaw	66%	72%	28%
Mental health	52%	62%	38%
Police	64%	76%	24%
Settlement/immigrant services	54%	72%	28%
Small business/entrepreneurial supports	42%	69%	31%
Other community services	35%	45%	55%

- Compared to all Immigrant Survey respondents, Cambridge residents were more likely to positively rate interpretation services (80% vs 75%). They were less likely to positively rate the following service areas: housing (55% vs 60%), local government/bylaw (72% vs 77%), mental health (62% vs 69%), settlement (72% vs 80%), and “other community services” (45% vs 54%).
- Among respondents who had not used services:
 - 23% said they didn’t use services because they weren’t aware of them (but would have if they had known)
 - 6% weren’t aware but wouldn’t have used them anyway
 - 72% didn’t need the services
 - 6% didn’t qualify for the services
- When asked how they accessed services during the COVID-19 pandemic:
 - 31% accessed services in-person
 - 55% accessed services virtually – online
 - 45% accessed services virtually – by phone or other ways other than online
- Among respondents who had used employment services in the past year, 64% found them somewhat or very useful in helping them find employment
- Among respondents who had used housing services in the past year, 60% found them somewhat or very useful in helping them find housing
- Cambridge residents were less likely to find language learning services accessed in the past year to be useful in helping them learn English (78% vs 89%)
- 50% of temporary resident respondents wanted to stay permanently in Waterloo Region.
- When asked what had helped them most in the past year, the most frequently noted responses were: having family support (51%), belonging to a religious group (35%), and making friends (27%)
- When asked what changes would help them reach their full potential, the most frequent suggestions were: more affordable housing options (47%), more or better programs for immigrants to find work (37%), and more opportunities to help improve English skills (31%)

Demographic Profile of Cambridge Respondents



- Cambridge respondents were more likely than overall immigrant survey respondents to have immigrated as family-category immigrants (51% vs 30%)
- 2% had been in Canada less than a year, 29% 1 to 5 years, 11% 6 to 10 years, and 59% more than 10 years. Cambridge residents were less likely to have immigrated within the past 5 years (31% vs 49%)
- Their top first languages were: English (21%), Arabic (5%), Spanish (3%) and Somali (3%). Cambridge respondents were more likely to have English as a first language (21% vs 16%)
 - Of those with a non-English first language, 82% spoke English well or very well. Four percent were able to speak English only poorly or not at all. Cambridge residents were more likely to speak English well or very well (82% vs. 70%)
- 9% were youth (age 15-24y), 88% were adults (age 25-64y), 3% were older adults age 65 years and older
- 73% were racialized – with 34% being South Asian, 17% being White, 17% being Southeast Asian, 13% being Black, and 7% being Arab
- 61% had a Bachelor's degree or higher. 12% had high school level or less education. Cambridge residents were less likely to have a bachelor's degree or higher (61% vs 71%)
- Compared to all Immigrant Survey respondents, Cambridge residents were similar in terms of gender (65% were women, 34% were men)
- The sample size was too small to report the percentage that identified as LGBTQ+
- 16% were living with a disability
- Compared to all Immigrant Survey respondents, Cambridge residents were more likely to be Muslim (48% vs 25%), and less likely to be Christian (28% vs 38%) or not be affiliated with a faith community (14% vs 27%). 9% affiliated as Hindu
- 62% were employed, 11% self-employed, 16% unemployed and seeking work, and 11% not in the workforce

 This profile only highlights larger differences between this population and all immigrant survey respondents across Waterloo Region. In the charts, "Key differences" are variables with more than 10% difference between this population and all survey respondents. Because of small sample sizes for some subpopulations, the findings should be interpreted with caution. In the Key Indicators chart: "employed" includes respondents that were employed full time or part time; "feeling that Waterloo Region is welcoming" refers to respondents that rated how welcoming Waterloo Region is to immigrants as 8-10 on a ten-point scale. "Higher education" refers to respondents that have completed a Bachelor's degree or higher; "strong English ability" refers to respondents with a non-English first language that speak English well or very well.

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