

The Kitchener – Waterloo Multicultural Centre is funded by IRCC to provide services to:

- Permanent residents of Canada.
- Convention Refugees
- Caregivers.
- Programs that are eligible for Settlement, Pre-Employment, English Conversation, and WR Connectors



Under Newcomer Settlement Services -NSP- the focus of services is:

- Refugee Claimants (limited services).
 - Regarding temporary workers and international students, most services are referrals to services they could be eligible for.
 - Services are offered at different branches of the Kitchener and Waterloo Public Libraries.