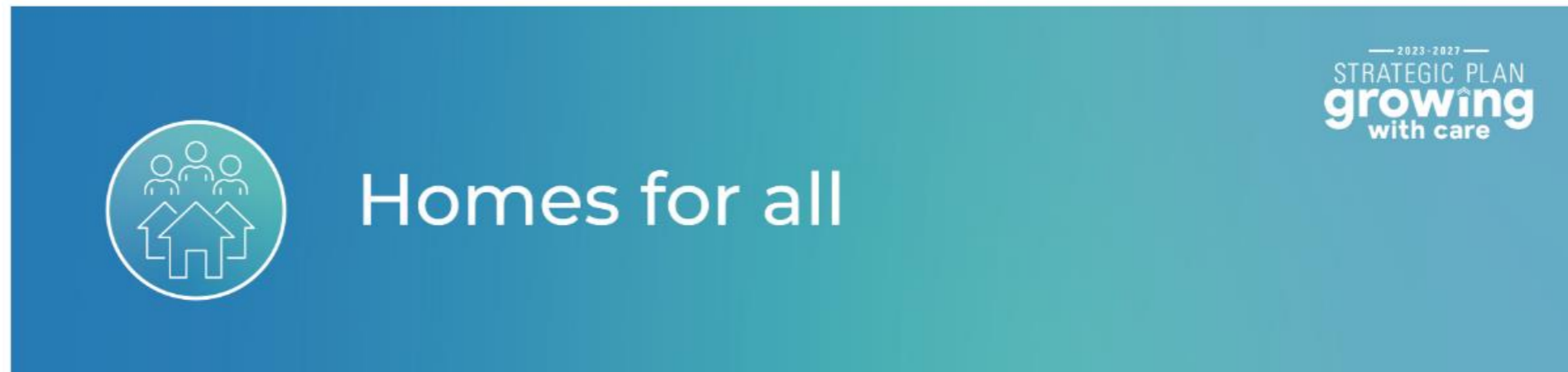




**Housing Services Division  
Community Services Department**

# Region of Waterloo Strategic Plan

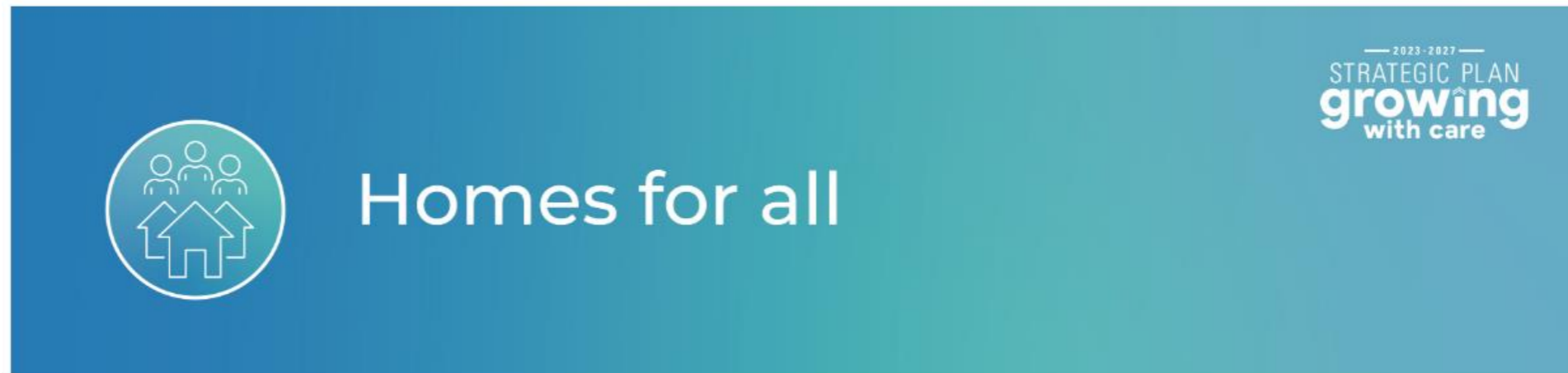


## Homes For All

We will invest in affordable homes and economic opportunity for all that are part of inclusive and environmentally sustainable communities.

- **Move quickly to create affordable, accessible, and equitable housing**
- **Eliminate chronic homelessness and reliance on traditional emergency shelter models**
- **Invest in upstream solutions to reduce housing and economic precarity**
- **Unlock Region-owned land that supports community growth**

## Our Vision



The Region of Waterloo is working toward a world-class community for all residents. Integral to this cross-departmental plan is a commitment to making housing affordable for all because we believe communities thrive when everyone has a place to call home.

# The Region's Role



HOMELESSNESS

EMERGENCY  
SHELTERS

SUPPORTIVE  
HOUSING

COMMUNITY  
HOUSING

AFFORDABLE  
RENTAL  
HOUSING

AFFORDABLE  
HOME  
OWNERSHIP

MARKET  
RENTAL  
HOUSING

MARKET  
HOME  
OWNERSHIP

# The Region's Role



Homelessness  
& Supportive  
Housing

**Fund & administer programs and services aimed at preventing and ending homelessness**

**Respond to unsheltered homelessness & encampments**

**Support the integration of health and housing services to end homelessness**

# Homelessness to Housing Supports



- Street Outreach Services
- Unsheltered Support Workers

- Adult Emergency Shelters
- Family Emergency Shelters
- Youth Emergency Shelter
- First Connect – Coordinated Entry into Shelters for Youth/Adults Over 18 (519) 624-9133
- Families – YW Kitchener Waterloo (519) 749-2450

- University Avenue Transitional Housing (Chronic Homelessness)
- KW Urban Native Wigwam Project Indigenous Transitional Housing

- Must be experiencing chronic homelessness

[paths@lutherwood.ca](mailto:paths@lutherwood.ca)  
519-749-2450

# Housing Resource Centre & Rent Bank

## I Need Help to Find Housing

I've been homeless for a long time and need help

Virtual/Drop-in Services

Housing Search Support Sessions

Online Resources

- Lutherwood Housing Services Resource Centres
  - 41 Weber Street West in Kitchener and 35 Dickson Street in Cambridge
  - Monday to Friday 8:30am-4:30pm or by phone at 519-749-2450
- Housing Advisors can assist self-directed housing search by offering strategies, advice and resources to help find housing that matches budgets

<https://www.lutherwood.ca/housing>

# Housing Resource Centre & Rent Bank

## Eviction Prevention and Last Month's Rent (Rent Fund)

- Lutherwood works to prevent housing loss due to rent arrears through providing a loan or a grant.
- A Last Month's Rent Deposit to secure new housing if eviction cannot be prevented or if you are currently experiencing homelessness.
  - If you are low income, and in need of financial support to prevent an eviction or secure new housing you can reach out (519-749-2450) to discuss options and eligibility.
- It is helpful to be aware that there is an eligibility assessment involved when accessing the Rent Fund. Documents may be requested, including:
  - Identification
  - Proof of tenancy
  - Proof of income
  - Proof of arrears

<https://www.lutherwood.ca/housing>

# Housing Resource Centre & Rent Bank

## Eviction Prevention Resources

### Tenant Rights (CLEO Resources)

- [Being Evicted for Renovations](#)
- [I have an Eviction Hearing](#)

### Legal Advice and Support

- [Housing Law - Steps to Justice](#) (online chat available)
- [Waterloo Region Community Legal Services](#)
- [Best Practices Tool Kit \(Eviction Prevention\) Waterloo Region Community Legal Services](#)
- [Help Paying Rent](#)
- [Eviction Prevention Waterloo Region](#)
- [Landlord Tenant Board](#)

[\*\*https://www.lutherwood.ca/housing/eviction-support/eviction-prevention-resources\*\*](https://www.lutherwood.ca/housing/eviction-support/eviction-prevention-resources)